Enabling Browser Pop-Ups

Many of the functions performed within HUB require that pop-up blocking on your internet browser be disabled. These instructions will cover HUB supported browsers; Microsoft Internet Explorer, Mozilla FireFox, and Safari.

A pop-up blocker is a small web browser window that appears on top of the website you’re viewing. Pop-up windows often open as soon as you visit a website and are usually created by advertisers. HUB often uses pop-up windows to display information you are requesting. If your browser is set to block pop-up windows---and most are set that way as a default----then HUB will not work properly. If you click on a button or link and nothing happens, you probably need to adjust your pop-up blocker settings.

**Microsoft Internet Explorer**
- Open Internet Explorer
- Click the Tools menu
- Select Pop-up Blocker
- Click on “Turn Off Pop-up Blocker”

**Mozilla FireFox**
- Open Mozilla FireFox
- Click on the Tools menu
- Click on the Options menu
- Click on the Content menu
- Uncheck “Block pop-windows”

**Safari**
- Open Safari
- Click on General Settings Icon  (Safari menu)
- Go to Preferences
- Click on the Security icon
- Uncheck the “Block pop-up windows” option