Using the Student Center: View Holds

The Student Center is a self-service page that provides students an entry to the HUB. Along with MyUB, it provides navigation to tools and information that are important to you. To reach the Student Center click the Student Center tab from MyUB. In this tutorial we will review how to view Holds (checkstops) from the Student Center.

Holds are an indicator on your student record that restrict services or communicate something to you. Holds are visible on the Student center page in the Holds Service Box (right margin of the page) and can be placed for a variety of reasons including:

- Unpaid tuition/fees
- Other charges
- Your advisor needs to speak with you

UB personnel may also refer to Holds as “Service Indicators” or “Checkstops”.

If you have a Hold on your account, you would see a details button under the list of holds on your account. Use the details button to access more information about the Hold and to learn how it can be resolved.

Once you hit the details link, you will then see information about why that hold was placed. Click on any Hold Item link to view more details on that specific hold, as well as contact information so you can resolve it.

To return to the Student Center home page, click on the Student Center link in the breadcrumb links at the top of the page.

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